

Megavar is an Australian company, specialising in the design, construction and high voltage testing of power system equipment. The services we offer include electrical construction and installation, primary plant commissioning and testing, protection testing and commissioning, design and project management. We are committed to:

- Promoting client focus throughout the business and working smarter for our clients
- Complying with legal and statutory requirements
- Operating in accordance with client, Australian and international standards
- Improving and adapting work practices to meet our clients' requirements
- Effective and efficient use of resources
- Investing in the equipment and training needed to deliver quality services.

Megavar's mission is to be the pre-eminent engineering support and consulting firm within the Australian power industry. We strive to build and satisfy our client base through superior quality service with fair dealings based on trust and respect. Megavar seeks to fulfil its mission by delivering quality outputs in accordance with the following key performance indicators:

- Always delivering upon our scope
- Zero non-conformances on client services and goods
- Delivering service reports within seven days or as agreed with the client
- Delivering proposals within seven days or as agreed with the client
- Maintaining an average client feedback score of 80% (4/5 stars) or better across all groups.

We continually improve our quality management system by:

- Ensuring our system complies with ISO9001:2015
- Monitoring performance of our system
- Identifying and acting on opportunities for improvement
- Maintaining the integrity of our system
- Ensuring responsibility and authority for quality systems is clearly defined and understood within the business.

This policy is reviewed each year by senior management, communicated and applied throughout the business and with our clients. This policy is supported by our quality management objectives, priorities and key performance indicators.

Matthew Geoghegan
Chief Executive Officer

Cameron Hanson
Business Improvement Manager

